

## **Municipal CO-OPERATIVE BANK Mumbai.**

### **Sealed quotations from Authorized Service Providers for Purchase of Firewall and Wireless Access Points**

Municipal Co-operative Bank Mumbai invites sealed quotations from Authorised Service Providers for purchase of Firewall for its Data Center at Mumbai. Product should be with warranty for 3 years, product update and support from OEM and maintenance and onsite support from the vendor as per technical specifications, terms & conditions given below.

Municipal Co-operative Bank Mumbai is on Core Banking Solution and its 22 branches, 1 Head Office in Mumbai is connected to Core Banking. Bank would like to replace Firewall with next Generation Firewall as per Technical configuration given below. Sealed Quotation as per the quantity and specification mentioned and duly-filled in all respects enclosing necessary documents may be addressed to the "The Municipal Co-op. Bank Ltd. Mumbai. And envelope should be marked as Quotation for Firewall, so as to reach on or before 24-05-2019 (24<sup>th</sup> May 2019) upto 3.00 P.M.

The address of Bank

**General Manger**

**The Municipal co-operative Bank Ltd. Mumbai,**

**245, P.D'mello Road,**

**Fort, Mumbai – 400001**

#### **TECHNICAL QUALIFYING CRITERIA:**

- The Technical Bid should contain non- refundable Quotation Fees of an amount of 1000/- in the form of bank Demand Draft/ Pay Order in favour of The Municipal Co-op. Bank Ltd. Mumbai., payable at Mumbai.
- Company/ Firm should enclose Balance Sheet/ TDS Return for the last two years
- Bidders sales turnover should not be less than 10 Crores (Rupees Ten Crores ) per annum for the past three years. Vendor should submit copies of supporting records to prove the condition
- Vendor should have valid GST, PAN and TAN number.

#### **TERMS & CONDITIONS:**

- 1) The rate offered must be filled in the proforma of the Quotation form. Any correction should be initialed by the Vendor in the price bid attached with this document.

- 2) The rate quoted in the price bid must be inclusive of all taxes and charges.
- 3) Vendor should quote the Firewall of the make specified only. Make other than specified shall be rejected.
- 4) Last date of receipt of sealed quotation documents is 24<sup>th</sup> May 2019 up to 3.00 pm.
- 5) Vendors who satisfy the technical conditions and price bid stipulated in the quotation document and who have enclosed all the documents /supplied materials required will alone be considered as qualified for further discussion.
- 6) Rates should be offered unconditionally and if rates are submitted with any condition the quotation is liable to be rejected.
- 7) Scope of Work for installation of Firewall is given in Annexure 1 hereto.
- 8) Vendor has to supply and install the Firewall as per requirement of bank within 45 days after receipt of purchase order. If the vendor fails to supply the ordered quantity within scheduled time frame, the Bank will have right to purchase the ordered quantity which the supplier could not supply from any other alternate sources and the contract will be liable to be terminated. Bank will have the right to impose penalty @1% per week for the delay of the supply of ordered quantity.
- 9) Vendor should enclose self-attested copies of GST registration, letter of allotment of PAN/PAN Card under the Income Tax Act and GSTIN details failing which quotation will be liable to be rejected.
- 10) Bank reserves the right to reject any or all tender documents without assigning any reason thereof.
- 11) Payment Terms shall be 50% on delivery 30% on installation and 20 % on submission of Bank Guarantee of any Scheduled Bank for the period of 3 years for amount of 10% of the Contract value or equivalent amount by way of security deposit.
- 12) The defective equipment shall be replaced by the Bidder without any additional charge during warranty period of supplied equipment.
- 13) Vendor must sign along with company seal on each and every page of the quotation document as token of the acceptance of the conditions.
- 14) Vendor must have to quote item wise rates, consolidated rates will not be considered and quotation will be liable to be rejected.
- 15) Bank reserves the right to change the quantity/ upgrade the criteria/ drop any item or part thereof/extension of delivery date at any time before placing the purchase order.
- 16) Vendor should not be blacklisted with any of the Bank and in case of existing Vendor he should have satisfactory track record in the Bank.
- 17) In case of any dispute the Jurisdiction of Court will be Mumbai City only.

**GENERAL MANAGER**

**Annexure 1**

**Scope for Firewall**

- 1) Supply and installation of Next Generation Enterprise Firewall with integrated IPS, APT, Web Filtering, Sandboxing, Antivirus, IPSec VPN,
- 2) The solution implemented should have high availability features to ensure that systems will be available at any time of the day. The standby firewall (same make and model) being procured through this enquiry for HA should be configured with all policy so that the same can be up when the primary one is down for any reason.
- 3) Configuration and Integration of firewall with existing network. All the policies, VPN connectivity, NATing, creation etc. which are currently on the existing firewall needs to be migrated to the new firewall before go-live.
- 4) Further, additional policies which are required to protect the Bank from outside / inside threats are to be added by the Vendor
- 5) Performance tuning- Performance tuning such that the solution operates as proposed on the production network.
- 6) signature tuning- Maximizing the number of rules which can be run in full blocking mode. Initially to run all rules in monitor mode at first and turn on blocking over time to minimize downtime and risk to production environment.
- 7) Separate DMZ Zones / VLAN's will be created as the requirements of the Bank from time to time
- 8) Implement IPV4\IPV6 dual stack and IPV6 to IPV4 conversion functionality on Firewall.
- 9) Create a VPN network for the Bank and shall enable VPN connect of Branches using Internet dongle in case Lease line connectivity is not available.
- 10) Vendor to integrate the logs initially with syslog server and once banks SIEM is in place to integrate the logs to the same.
- 11) All the equipments (hardware, software) supplied as part of solution should be IPv6 ready from day one and should support all the protocols.
- 12) Study of existing security architecture & propose enhanced security architecture as per best practice
- 13) Offline Study of existing firewall & IPS policies.
- 14) Prepare migration plan for existing firewall & IPS policies along with Next Generation security features.
- 15) All latest stable hot fix should be applied on Firewall
- 16) Give formal presentation to bank security team on final design, configuration and implementation
- 17) On-site, comprehensive Warranty BACK-TO-BACK from OEM for a period of 3 years from the date of acceptance.
- 18) The warranty / AMC to includes all software subscriptions (critical hot fixes, service packs, and all upgrades/updates) of all components supplied as part of solution.
- 19) Replacement of failed hardware during warranty / AMC should be 24x7 from the time call is lodged.
- 20) In case of failure of both the firewalls, replacement should be within 4 hours from the time call is lodged.

- 21) L1 and L2 on-site support should be from Vendor throughout the period of warranty and AMC.
- 22) The vendor support should be comprehensive 24X7X365, which also includes day to day operational issues as and when arises.
- 23) Onsite Support should be available on Saturdays/Holidays and after office hours as demanded by business and under the direction of bank team.
- 24) Vendor to submit detailed RCA of firewall hardware & software related issues
- 25) during the process of network devices Installation and Configurations and ensure that the activity is carried out strictly in accordance with the Industry Best
- 26) Provision of all licenses/subscriptions like appliance, management Server, Operating System, Database (if required), up-gradation etc.
- 27) Provide formal training to the Banks staff

**Part - I**

**TECHNICAL BID**

Registration Details (whichever is applicable and attach copy)

Name of Vendor : -----  
Address : -----  
-----  
-----  
Pin code no. : -----  
Tel. No. : -----  
Mobile No. : -----  
Fax No. : -----  
Email Address : -----  
Constitution : Proprietor/ Partnership/ Company  
(Pls. Tick mark as applicable)

**Name of Company :**

S. No	Item	Details
1.	Name of Company	
2.	Mailing Address	
3.	Telephone and Fax numbers	
4.	Constitution of the Company	
5.	Name and designation of the person authorised to make commitments to the Municipal Co-op. Bank Mumbai	
6.	Email Address	
7.	Year of commencement of Business	
8.	Turn over of the company for the last 2 financial year. Certified Balance sheet 2016-2017 2017-2018	
9.	Profit of the company for the year 2016-2017 2017-2018	
10.	GST Number	
11.	TAN Number	

12.	PAN Number	
13.	Whether direct manufacturer or authorised dealers and Year Since	
14.	Brief Description of after sales service facilities available with the bidder	

## PART II

### Technical Specification of the Product

#### Technical Specification of Product :-

Model	Quantity	Requirement
FortiGate 201 E NG Firewall	2	FG-200E: 18 x GE RJ45 (including 2 x WAN ports, 1 x MGMT port, 1 X HA port, 14 x switch ports), 4 x GE SFP slots. SPU NP6Lite and CP9 hardware accelerated, 480 GB SSD.
	2	UTM Protection 24x7 FortiCare plus Application Control, IPS, AV, Web Filtering and Antispam Services, FortiSandbox cloud) - 3 Year
	2	FAP 221E Access Point

## PART III

### COMMERCIAL BID

Sr. No.	Particulars	Qty	Unit Price	CGST	SGST	Total
1	FG-200E: 18 x GE RJ45 (including 2 x WAN ports, 1 x MGMT port, 1 X HA port, 14 x switch ports), 4 x GE SFP slots. SPU NP6Lite and CP9 hardware accelerated, 480 GB SSD.	2				
2	UTM Protection 24x7 FortiCare plus Application Control, IPS, AV, Web Filtering and Antispam Services, FortiSandbox cloud) - 3 Year					
3	FAP 221E Access Point					
4	Installation cost					
5	Support Cost for 3 Years					
	Total Cost for 3 Years					

Total Rupees in words ( -----  
----- )

Price \* - Unit price and total price should be inclusive of all taxes. Items must be quoted as per the specification given.

Seal and Signature of Vendor :  
Name and Designation :  
Name of Company/ firm :  
Address of Vendor :

Date  
Place